

## **Financial Assistance Policy - Plain Language Summary**

Henry County Hospital is committed to offering assistance to people who have health care needs and are not able to pay for care. The Henry County Hospital financial assistance policy exists to provide eligible patients partially or fully discounted emergency or medically necessary medical care. Patients seeking financial assistance must complete an application for financial assistance which is summarized below.

### **Availability of Financial Assistance**

Patients may be able to get financial assistance if they do not have insurance, are underinsured, or if it would be a financial hardship to pay in full the expected out of pocket expenses for services at Henry County Hospital.

### **Determination of Eligibility**

Patients are eligible for financial assistance through Henry County Hospital based on their income level and family size as it relates to the Federal Poverty Level (FPL). Individuals eligible for financial assistance (determined by a sliding scale of total household income based on the FPG) under our Policy with an income level of 200% Federal Poverty Guidelines or below will receive free care. Individuals with an income level from 201% to 400% FPG will receive discounted care based on a sliding scale. Eligible patients will not be charged more for emergencies or other medically necessary services than amounts generally billed (AGB) which is 39.32% to those patients that have Medicare or another private insurance.

**How to Apply-** The application process involves filing for the financial assistance form and submitting the form along with the supporting documents to Henry County Hospital financial counselors

Financial Assistance Applications are available at the following locations:

- Emergency Department and all other points of Registration
- Financial Counseling office located at Administrative entrance, Henry County Hospital
- Contact Financial Counseling at 419-591-3813
- Download a copy via our website at [www.henrycountyhospital.org](http://www.henrycountyhospital.org)
- You may also apply in person by visiting Patient Financial Services financial counselors at the address listed below. Financial assistance applications are to be submitted to the following office:

Henry County Hospital  
Financial Counselors  
1600 E. Riverview Ave  
Napoleon, Ohio 43545

### **Availability of Translations**

The Financial Assistance Policy, application form, and the plain language summary are offered in English and Spanish.